

## CONTRACT MODIFICATION AGREEMENT

Date: December 13, 2016

Contract No.: 12-221-0013-KMH – Hosted SaaS for Housing and Residence Life

Modification No.: 7

Issued By: OLD DOMINION UNIVERSITY  
Department of Material Management  
4401 Powhatan Avenue, Suite 111  
Norfolk, VA 23529-0308

Contractor: StarRez, Incorporated

This Contract Modification Agreement is entered into pursuant to Section V. "General Terms and Conditions", Paragraph N. "Changes to the Contract" (page 10), as follows:

### DESCRIPTION OF MODIFICATION:

**WHEREAS**, the parties hereto entered into that certain Residential Housing Management Solution ("RHMS") contract #12-221-0013-KMH dated July 2, 2012, whereby Contractor was granted exclusive rights to provide the required services and licensed software products in accordance with the information and requirements contained in that certain Request for Proposal #12-221-0013-KMH;

**WHEREAS**, to date the Contractor has worked collaboratively with the with the Client to develop implementation and integration requirements, and as necessary appropriate business and operational processes to ensure the successful hosting and use of Contractor's proposed Residential Housing Management Solution;

**WHEREAS**, the Client desires to expand the collaborative effort by increasing through onsite consulting and training staff knowledge of the system to maximize efficiency and use of same;

**WHEREAS**, the Contractor has the experience, knowledge, and tools to provide the desired onsite consulting and training services;

**WITNESSETH** that Contractor and the Client, in consideration of the mutual covenants, promises and agreements herein contained, agree as follows:

#### **1. Service Level Agreement:**

The StarRez Service Level Agreement, Version 5.2 dated January 29, 2016 and all of the provisions therein, shall replace the StarRez Service Level Agreement, Version 4.12 dated January 5, 2012, and is incorporated into the *Contract Agreement* by and between Old Dominion University and StarRez, Incorporated upon execution of this Contract Modification #7.

2. Except for the changes provided herein, all other terms and conditions of the original Agreement remain unchanged and in full force and effect, as originally submitted, negotiated and agreed to between Client and Contractor.

CONTRACTOR:  
StarRez, Incorporated

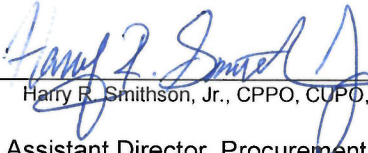


By: \_\_\_\_\_  
William Quarta

Title: \_\_\_\_\_  
Vice President

Date: \_\_\_\_\_  
12/13/2016

CLIENT:  
Old Dominion University

By:  \_\_\_\_\_  
Harry R. Smithson, Jr., CPPO, CUPO, VCCO

Title: \_\_\_\_\_  
Assistant Director, Procurement Services

Date: \_\_\_\_\_  
12/14/2016