

## CONTRACT MODIFICATION AGREEMENT

Date: August 5, 2019

Contract No.: 12-221-0013-KMH – Hosted SaaS for Housing and Residence Life

Modification No.: 11

Issued By: OLD DOMINION UNIVERSITY  
Department of Procurement Services  
4401 Powhatan Avenue, Suite 111  
Norfolk, VA 23529-0308

Contractor: StarRez, Incorporated

This Contract Modification Agreement is entered into pursuant to Section V. "General Terms and Conditions", Paragraph N. "Changes to the Contract" (page 10), as follows:

### DESCRIPTION OF MODIFICATION:

**WHEREAS**, the parties hereto entered into that certain Residential Housing Management Solution ("RHMS") contract #12-221-0013-KMH dated July 2, 2012, whereby Contractor was granted exclusive rights to provide the required services and licensed software products in accordance with the information and requirements contained in that certain Request for Proposal #12-221-0013-KMH;

**WHEREAS**, to date the Contractor has worked collaboratively with the Client to develop implementation and integration requirements, and as necessary appropriate business and operational processes to ensure the successful hosting and use of Contractor's proposed Residential Housing Management Solution;

**WITNESSETH** that Contractor and the Client, in consideration of the mutual covenants, promises and agreements herein contained, agree as follows:

**1. Additional/Expanded Modules and Interface:**

- a. Additional Sites/Beds
- b. StarRez Cloud

**2. Terms and Conditions:**

- a. The terms and conditions of current contract and license agreements shall apply to this modification, unless otherwise stated herein.

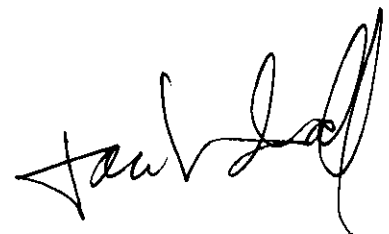
**3. Pricing:**

- a. Additional Sites/Beds \$10,000
- b. StarRez Cloud (recurring annually) \$6,000

**Net Total Investment \$ 16,000**

**4. Payment Terms:**

- a. 100% invoiced upon Modification Execution, Net 30 Days



5. Except for the changes provided herein, all other terms and conditions of the original Agreement remain unchanged and in full force and effect, as originally submitted, negotiated and agreed to between Client and Contractor.

CONTRACTOR:  
StarRez, Incorporated

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

CLIENT:  
Old Dominion University

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**ADDENDUM TO THE SOFTWARE LICENSE AGREEMENT**

Attn: Taryn Boone  
Old Dominion University  
4603 Elkhorn Ave  
Suite 1208  
Norfolk, Virginia 23529  
United States

RE: ODU - 500 Bed Licenses

Dear Taryn,

The following is an Addendum to our current License Agreement and Proposal based on our discussions. The following additional Modules and Services are being added to our Contract together. The terms and conditions of our License Agreement and related Proposal shall apply to this Addendum.

License		
CODE	PRODUCT	TOTAL PRICE
AC-SBS-C	Additional Sites/Beds	\$10,000.00
Subtotal		\$10,000.00
Hosting		
CODE	PRODUCT	TOTAL PRICE
HS-HSE-E	StarRez Cloud (recurring annually)	\$6,000.00
Subtotal		\$6,000.00
TOTAL:		\$16,000.00
TOTAL NET INVESTMENT =		\$16,000

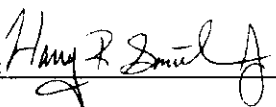
### ADDENDUM TERMS & CONDITIONS

The terms and conditions of our current License Agreement and related Proposal shall apply to this Addendum, except for the following items that are specific to this Addendum:

<b>Addendum Expiration</b>	This addendum and all the pricing, terms, and conditions will expire 30 days from July 31, 2019.
<b>Payment Terms</b>	<p>The Total Net Investment amount specified in this Addendum, and inclusive of additional maintenance fees, is going to be billed per the following conditions:</p> <ul style="list-style-type: none"><li>• 100% Invoiced at signature and payable Net-30</li></ul> <p>TAXES: Any applicable Taxes will be added to the total Net Investment of this Addendum and payable by the Customer, according to legislation of each State.</p>
<b>Services Terms</b>	<p>If the addendum contains any professional services, please note the terms below:</p> <ul style="list-style-type: none"><li>• Services Due Date: Any unused portion of the Professional Services contracted in this addendum will expire 6 months after the project start date.</li><li>• Services Scheduling: Services must be requested 4 weeks in advance and will be scheduled based on resources availability. Remote services will be scheduled in sessions not to exceed 2 hours per session.</li><li>• Portal Configuration Services: All portal work will be performed in your Production Environment only, unless noted otherwise in this document.</li><li>• Expenses: If the addendum includes activities to be performed on-site by StarRez personnel, all related travel expenses (airfare and/or other transportation costs such as taxis or car rentals, hotel, meals, etc.), will be invoiced and due to be paid monthly.</li><li>• Travel Arrangements &amp; Accommodations: StarRez HR department mandates that accommodation for all StarRez consultants traveling to customer locations will be at offsite hotels. All travel arrangements will be made by the StarRez traveling consultant.</li></ul>
<b>Versioning</b>	Please be aware that some of the purchased items might require upgrading to the latest version of StarRez solutions. Please check with your StarRez Account Manager if you are unsure about your versioning status.

Through the signatures of their duly appointed representatives, Customer and StarRez agree to be bound by all provisions contained in this Addendum.

Signed by Old Dominion University:

Signature: 

Name: Harry R. Smithson, Jr., CPPO

Title: Assistant Director, Procurement Services

Date: August 6, 2019

Signature: 

Name: JOE LINDWALL

Title: VP

Date: 8/5/2019

## APPENDIX – Products and Services details

Code	Description
AC-SBS-C	<b>Additional Sites/Beds</b> Increasing StarRez license to include additional sites, locations, and bed spaces.
HS-HSE-E	<b>StarRez Cloud</b> StarRez Fully Managed Cloud is a proven and complete managed service which significantly reduces your IT burden and hardware costs. Advantages include: - Faster implementations – No waiting for hardware or services to be commissioned - Full installation – All services are included, no server setup or configuration required - Reliable & Secure - Automated backups, included redundancy & secure infrastructure - Fully Managed – Includes all updates, applying patches, system updates, administration, StarRez updates etc. StarRez Cloud includes: - Production Environment - Additional Environment/Sandbox can be provided on demand (24 hrs. notice) for development, testing, UAT all year round. StarRez Cloud utilizes only Tier 1 cloud providers such as Microsoft Azure, to offer proven, secure and highly reliable computing environments.